

THE ECONOMIC IMPACTS OF CONGOLESE REFUGEES IN RWANDA:

LABOUR MARKETS, SOCIAL INFRASTRUCTURE & AID EFFECTIVENESS

COMMUNITY QUESTIONNAIRE
2016

MAASTRICHT GRADUATE SCHOOL OF GOVERNANCE | UNU-MERIT
MAASTRICHT UNIVERSITY

COMMISSIONED BY UNHCR

UNIVERSAL CODES:

777: not applicable

888: respondent does not want to answer

999: respondent does not know

SELECTION OF INTERVIEWEE**The community survey will be conducted with a community representative. The community representative is:**

- Preferably the community leader
- A senior person in the community
- A person that is knowledgeable about the history of the community and present community affairs
- Either a man or a woman
- For example a teacher, a religious leader, a health care worker, etc.
- Someone that has lived in the community for a long period

SECTION IS: INTERVIEWER SHEET

N°.	Questions	Answers
IS. 1	Community ID	(write in Community ID)
IS. 2	Community Name	
IS. 3	GPS Coordinates	(check that PDA/ tablet automatically registers GPS coordinates correctly)
IS. 4	How far away is this community from the nearest refugee camp?	1. It is a refugee camp 2. Less than or around 10 km 3. Around 25 km
IS. 5	Interviewer ID	(write in your ID)
IS. 6	Date of the interview	(dd/mm/yyyy)
IS. 7	Starting time of the interview	(hh:mm)
IS. 8	Language in which the interview was conducted?	1. English 2. Kinyarwanda 3. French 4. Swahili 5. Other (specify in IS.8.x.)
IS. 9	Province in which the interview was conducted?	(write in name of the province)
IS. 10	District in which the interview was conducted?	(write in name/code of the district)
IS. 11	Sector in which the interview was conducted?	(write in name/code of the sector)

IS. 12	Cell in which the interview was conducted?	(write in name/code of the cell)
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SECTION A: COMMUNITY REPRESENTATIVE		
N°.	Questions	Answers
A. 1.	Full Name	
A. 2.	What position does the community representative have in this community?	1. Community leader 2. Elderly person who is knowledgeable on community history and current affairs 3. Teacher 4. Religious leader 5. Health care worker 6. Other (specify in A.2.x)
A. 3.	Age	(write in age in years)
A. 4.	Gender	1. Male 2. Female
A. 5.	Highest level of completed education	1. No formal education 2. Pre-primary education (e.g. nursery school, early child development) 3. Incomplete primary education 4. Primary education 5. Lower secondary education 6. Upper secondary education 7. Vocational school 8. University/ Bachelor 9. Post-graduate (Masters or higher) 10. Other (specify in A.5.x.)
A. 6.	How long has this community representative been living in this community?	(write in number of years)

SECTION B: BASIC CHARACTERISTICS		
N°.	Questions	Answers
B. 1.	Approximately how many people live in this community?	(write in number of people)
B. 2.	Since 1995, the end of the civil war, how has the number of people in this community changed?	1. Decreased a lot 2. Decreased 3. Remained the same 4. Increased 5. Increased a lot
B. 3.	In what year(s) did this sudden increase/ decrease begin? (note: allow for multiple answers)	(write in year(s))
B. 4.	In what year(s) did this sudden increase/ decrease end? (note: allow for multiple answers)	(write in year(s))

B. 5.	What are the two main reasons for this largest increase or decrease?	(write in two most important reasons)
	1. First main reason	
	2. Second main reason	

SECTION C: COMMUNITY ISSUES

N°.	Questions	Answers
C. 1.	What are the three major problems that currently affect this community?	1. Crime/ theft 2. Violence/ conflict 3. Unemployment 4. Lack of access to land/ housing 5. Limited access to financial resources 6. Food insecurity 7. Lack of access to water 8. Lack of access to services (education, health, electricity) 9. Bad transportation 10. Traffic accident 11. Poor environment 12. Waste disposal 13. Corruption 14. Lack of social cohesion/ trust 15. Discrimination 16. Other (specify in C.1.X.x)
	1. First most important problem	
	2. Second most important problem	
	3. Third most important problem	

SECTION D: INFRASTRUCTURE

N°.	Questions	Answers
D. 1.	What is the main route that people take to reach this community?	1. Paved road 2. Dirt road 3. Mixed paved and dirt road 4. Footpath SKIP to D.3. 5. River SKIP to D.3. 6. Other (specify in D.1.x) SKIP to D.3.
D. 2.	In what year was this road established?	(write in year)
D. 3.	How would you rate the overall route to reach this community?	1. Very bad 2. Bad 3. Medium

		4. Good 5. Very good
D. 4.	In the past five years, how have the routes to this community changed?	1. Worsened a lot 2. Worsened 3. Stayed the same 4. Improved 5. Improved a lot
D. 5.	Does this community have the following services?	1. Yes, functional 2. Yes, but not functional 3. No SKIP to next service
	1. Electricity	
	2. Public lighting	
	3. Piped water	
	4. Sewage/ drains	
	5. Mobile phone reception	
	6. Internet connection	
D. 6.	In what year was this service implemented in the community?	(write in the year) SKIP to next service if D.5. == 3
	1. Electricity	
	2. Public lighting	
	3. Piped water	
	4. Sewage/ drains	
	5. Mobile phone reception	
	6. Internet connection	
D. 7.	What is the quality of this service?	1. Very poor 2. Poor 3. Medium 4. Good 5. Very good SKIP to next service if D.5. == 3
	1. Electricity	
	2. Public lighting	
	3. Piped water	
	4. Sewage/ drains	
	5. Mobile phone reception	
	6. Internet connection	

D. 8.	What portion of the community has access to this service?	1. Almost no community members 2. Less than half of the community members 3. Around half of the community members 4. More than half of the community members 5. Almost all community members SKIP to next service if D.5. == 3
	1. Electricity	
	2. Public lighting	
	3. Piped water	
	4. Sewage/ drains	
	5. Mobile phone reception	
	6. Internet connection	
D. 9.	In the past five years, how has this service in this community changed?	1. Worsened a lot 2. Worsened 3. Stayed the same 4. Improved 5. Improved a lot SKIP to next service if D.5. == 3
	1. Electricity	
	2. Public lighting	
	3. Piped water	
	4. Sewage/ drains	
	5. Mobile phone reception	
	6. Internet connection	
D. 10.	How many of the following facilities/services are currently present in this community?	(write in number, zero if none) SKIP to next service if zero
	1. Health center/ clinic	
	2. Hospital	
	3. Primary school	
	4. Secondary school	
	5. Public water source	
	6. Market	

	7. Public transportation (e.g. bus, taxi, etc.)	
	8. Internet café	
	9. Bank	
	10. Money transfer operator (e.g. Western Union, Money Gram, etc.)	
	11. Micro-finance institution	
	12. Security/ police services	
D. 11.	In what year was this facility/service established in the community, if applicable?	(write in year) SKIP to next service if D.10. == 0
	1. Health center/ clinic	
	2. Hospital	
	3. Primary school	
	4. Secondary school	
	5. Public water source	
	6. Market	
	7. Public transportation (e.g. bus, taxi, etc.)	
	8. Internet café	
	9. Bank	
	10. Money transfer operator (e.g. Western Union, Money Gram, etc.)	
	11. Micro-finance institution	
	12. Security/ police services	
D. 12.	What is the quality of this facility/service in this community, if applicable?	1. Very bad 2. Bad 3. Medium 4. Good 5. Very good SKIP to next service if D.10. == 0
	1. Health center/ clinic	
	2. Hospital	
	3. Primary school	
	4. Secondary school	
	5. Public water source	

	6. Market	
	7. Public transportation (e.g. bus, taxi, etc.)	
	8. Internet café	
	9. Bank	
	10. Money transfer operator (e.g. Western Union, Money Gram, etc.)	
	11. Micro-finance institution	
	12. Security/ police services	
D. 13.	How many households in this community have access to this facility/ service, even if does not exist in this community?	1. Almost no households 2. Less than half of the households 3. Around half of the households 4. More than half of the households 5. Almost all households 6. All households SKIP to D.15
	1. Health center/ clinic	
	2. Hospital	
	3. Primary school	
	4. Secondary school	
	5. Public water source	
	6. Market	
	7. Public transportation (e.g. bus, taxi, etc.)	
	8. Internet café	
	9. Bank	
	10. Money transfer operator (e.g. Western Union, Money Gram, etc.)	
	11. Micro-finance institution	
	12. Security/ police services	
D. 14.	If some of the community members have a hard time accessing this facility/ service, why? (write in most important criteria per facility)	1. Too far 2. Too expensive 3. Poor quality service 4. Incomplete service 5. Have no experience 6. Have no need to use it 7. They denied service to me 8. Other (specify in D.14.X.x)
	1. Health center/ clinic	
	2. Hospital	

	3. Primary school	
	4. Secondary school	
	5. Public water source	
	6. Market	
	7. Public transportation (e.g. bus, taxi, etc.)	
	8. Internet café	
	9. Bank	
	10. Money transfer operator (e.g. Western Union, Money Gram, etc.)	
	11. Micro-finance institution	
	12. Security/ police services	
D. 15.	If not available in this community, how much time does it take for a community member to reach this facility in another area, if applicable?	(write in minutes) SKIP to next service if D.10. > 0.
	1. Health center/ clinic	
	2. Hospital	
	3. Primary school	
	4. Secondary school	
	5. Public water source	
	6. Market	
	7. Public transportation (e.g. bus, taxi, etc.)	
	8. Internet café	
	9. Bank	
	10. Money transfer operator (e.g. Western Union, Money Gram, etc.)	
	11. Micro-finance institution	
	12. Security/ police services	
D. 16.	How would you rate the availability of housing in this community?	1. Very low 2. Low 3. Medium 4. High 5. Very high
D. 17.	How has the availability of housing changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change 4. Increased 5. Increased a lot

D. 18.	On average, how much does it cost to buy or rent a two-bedroom home, not including kitchen or bathroom, in this community? Note: they choose buy or rent based on what makes more sense for their own situation. If rent, how much <u>per month</u> .	1. Buy 2. Rent	(write in RWF)	
D. 19.	How has the price of housing changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP to D.22. 4. Increased 5. Increased a lot		
D. 20.	When did this change occur?	(write in year)		
D. 21.	Why did this change occur?	(open-ended question)		
D. 22.	How would you rate the availability of land in this community?	1. Very low 2. Low 3. Medium 4. High 5. Very high		
D. 23.	How has the availability of land changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change 4. Increased 5. Increased a lot		
D. 24.	On average, how much does it cost to buy or lease a hectare of land in this community? Note: they choose buy or rent based on what makes more sense for their own situation. If rent, how much <u>per month</u> .	1. Buy 2. Lease	(write in RWF)	1. Hectare 2. Sq. meter
D. 25.	How has the price of land changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP to D.28. 4. Increased 5. Increased a lot		
D. 26.	When did this change occur?	(write in year)		
D. 27.	Why did this change occur?	(open-ended question)		
D. 28.	How would you rate the average soil quality in this community	1. Very bad 2. Bad 3. Neutral 4. Good 5. Very good		
D. 29.	How has the soil quality changed in the last five years?	1. Much worse 2. Worse 3. No change 4. Better 5. Much better		
D. 30.	How has the price of agricultural inputs changed in the past five years? (e.g. seeds, fertilizers, etc.)	1. Decreased a lot 2. Decreased 3. No change SKIP to D.33. 4. Increased 5. Increased a lot		
D. 31.	When did this change occur?	(write in year)		

D. 32.	Why did this change occur?	(open-ended question)
D. 33.	What is the average price in this community for buying one of the following animals?	(write in RWF)
	1. Poultry (chicken, turkey)	
	2. Goats	
	3. Sheep	
	4. Pigs	
	5. Cows	
	6. Oxen	
D. 34.	In general, how has the price of animals changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP to D.37. 4. Increased 5. Increased a lot
D. 35.	When did this change occur?	(write in year)
D. 36.	Why did this change occur?	(open-ended question)
D. 37.	On average how much does it cost to buy a kilogram of white rice in this community?	(write in RWF)
D. 38.	How has the price of a kilogram of white rice changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP to D.41. 4. Increased 5. Increased a lot
D. 39.	When did this change occur?	(write in year)
D. 40.	Why did this change occur?	(open-ended question)
D. 41.	On average how much does it cost to buy a kilogram of black beans in this community?	(write in RWF)
D. 42.	How has the price of a kilogram of black beans changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP to D.45. 4. Increased 5. Increased a lot
D. 43.	When did this change occur?	(write in year)
D. 44.	Why did this change occur?	(open-ended question)
D. 45.	On average how much does it cost to buy a liter of cooking oil in this community?	(write in RWF)
D. 46.	How has the price of a liter of cooking oil changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP to D.49. 4. Increased 5. Increased a lot
D. 47.	When did this change occur?	(write in year)

D. 48.	Why did this change occur?	(open-ended question)	
D. 49.	In general, how has the price of food changed in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP toD.52. 4. Increased 5. Increased a lot	
D. 50.	When did this change occur?	(write in year)	
D. 51.	Why did this change occur?	(open-ended question)	
D. 52.	On average, how much does it cost to take a bus to the nearest town with a bigger market than is here in this community?	1. Bus 2. Taxi 3. Moto (taxi) 4. Bicycle (taxi)	(write in RWF)
D. 53.	On average, how has the price of transportation changed in this community in the last five years?	1. Decreased a lot 2. Decreased 3. No change SKIP toE.1. 4. Increased 5. Increased a lot	
D. 54.	When did this change occur?	(write in year)	
D. 55.	Why did this change occur?	(open-ended question)	

SECTION E: ECONOMIC SITUATION		
N°.	Questions	Answers
E. 1.	In general, what is the main economic activity for people in this community?	1. Employee job 2. Farm/ livestock work 3. Non-farm business 4. Other (specify in E.1.x)
E. 2.	Is there a market in this community?	1. Yes 2. No SKIP to E.5.
E. 3.	In general, how many business or traders work in the market?	(write in number of business or traders)
E. 4.	On average, how has the number of business or traders in this market changed over the last five years?	1. Decreased a lot 2. Decreased 3. No change 4. Increased 5. Increased a lot
E. 5.	How would you rate the availability of employment (formal and informal) in this community?	1. Very low 2. Low 3. Medium 4. High 5. Very high
E. 6.	In the last five years, how has the availability of jobs in this community changed?	1. Worsened a lot 2. Worsened 3. Stayed the same 4. Improved 5. Improved a lot

E. 7.	In the last five years, how has the level of wages for paid employment in this community changed?	1. Decreased a lot 2. Decreased 3. Stayed the same 4. Increased 5. Increased a lot
E. 8.	In the last five years, how has overall business activity in this community changed? (e.g. business creation, trading, etc.)	1. Decreased a lot 2. Decreased 3. Stayed the same 4. Increased 5. Increased a lot
E. 9.	On average, how many community members work for NGOs or international organizations?	(write in number of community members)
E. 10.	Which of the following descriptions comes closest to how you see the economic situation of most households in this community?	1. They are finding it very difficult 2. They are finding it difficult 3. They are coping (neutral) 4. They are living comfortably 5. They are living very comfortably
E. 11.	Compared to neighboring communities, how would you say the living conditions currently are in this community?	1. Much worse than in other communities 2. Worse than in other communities 3. The same as in other communities 4. Better than in other communities 5. Much better than in other communities
E. 12.	Compared to five years ago, would you say the living conditions of this community have improved or become worse?	1. Worsened a lot 2. Worsened 3. Stayed the same 4. Improved 5. Improved a lot

SECTION F: SHOCKS		
N°.	Questions	Answers
F. 1.	How many times has this community been affected by the following shocks or events over the past five years?	(write in number of times, zero if none)
	1. Drought	
	2. Too much rain or flood	
	3. Pests or diseases that affected crops or livestock)	
	4. Very low business/ agricultural return	
	5. Large increase consumption goods prices	
	6. Land redistribution	
	7. Large-scale theft of crops or livestock	
	8. Large-scale theft or destruction of housing	
	9. Large-scale theft or destruction of other assets	

	10. Large-scale land disputes	
	11. Large-scale disputes about housing	
	12. Other (specify in F.1.x)	
F. 2.	When was the last time this community was affected by the following shocks or events over the past five years?	(write in year) SKIP to next shock if F.1. == 0
	1. Drought	
	2. Too much rain or flood	
	3. Pests or diseases that affected crops or livestock)	
	4. Very low business/ agricultural return	
	5. Large increase consumption goods prices	
	6. Land redistribution	
	7. Large-scale theft of crops or livestock	
	8. Large-scale theft or destruction of housing	
	9. Large-scale theft or destruction of other assets	
	10. Large-scale land disputes	
	11. Large-scale disputes about housing	
	12. Other	
F. 3.	Approximately how many community members were affected by this last shock?	1. None 2. Few 3. Less than half 4. Around half 5. More than half 6. Almost all 7. All SKIP to next shock if F.1. == 0
	1. Drought	
	2. Too much rain or flood	
	3. Pests or diseases that affected crops or livestock)	
	4. Very low business/ agricultural return	
	5. Large increase consumption goods prices	
	6. Land redistribution	
	7. Large-scale theft of crops or livestock	
	8. Large-scale theft or destruction of housing	

	9. Large-scale theft or destruction of other assets	
	10. Large-scale land disputes	
	11. Large-scale disputes about housing	
	12. Other	

SECTION G: SAFETY & SECURITY		
N°.	Questions	Answers
G. 1.	How would you rate the current level of security in this community?	1. Very bad 2. Bad 3. Medium 4. Good 5. Very good
G. 2.	Compared to neighboring communities, how is currently the overall level of security in this community?	1. Much worse than in other Communities 2. Worse than in other communities 3. The same as in other communities 4. Better than in other communities 5. Much better than in other communities
G. 3.	Compared to five years ago, how has the level of security in this community changed?	1. Worsened a lot 2. Worsened 3. Stayed the same 4. Improved 5. Improved a lot
G. 4.	To what extent does this community currently experience any problems related to the following issues?	1. Not at all 2. A little bit 3. Neutral 4. Quite a bit 5. A lot
	1. Gangs/ rebel groups	
	2. Food insecurity	
	3. Drug abuse	
	4. Alcohol abuse	
	5. Thefts/ assaults	
	6. Teen Pregnancy	
	7. Child abuse	
	8. Sexual assaults/ rape	
	9. Corruption	
	10. Other (specify in G.4.x)	

SECTION H: SOCIAL TIES

<i>N°.</i>	<i>Questions</i>	<i>Answers</i>
H. 1.	Overall, how do you think is the level of trust between community members within this community?	1. Very low 2. Low 3. Average 4. High 5. Very high
H. 2.	Do you think in the past five years, this level of trust has gotten...?	1. Much worse 2. Worse 3. The same 4. Better 5. Much better
H. 3.	Compared with neighboring communities, how would you rate the overall level of trust between community members within this community?	1. Much lower than in other communities 2. Lower than in other communities 3. The same as in other communities 4. Higher than in other communities 5. Much higher than in other communities

SECTION I: ASSOCIATIONS & NGOs

<i>N°.</i>	<i>Questions</i>	<i>Answers</i>
I. 1.	How many of the following associations are currently present in this community?	(write in number of associations, zero if none)
	1. Water/waste or fishermen's group	
	2. Agricultural cooperative	
	3. Trader's association or business group	
	4. Credit or savings association	
	5. Burial/funeral association	
	6. Religious group or organization (church, mosque)	
	7. Political party or group	
	8. Women's associations	
	9. Humanitarian or charitable organization	
	10. Youth/sports group	
	11. Other (specify in I.1.x)	

I. 2.	In what year was the first of this type of association established in this community?	(write in year) SKIP to next association if I.1. == 0
	1. Water/waste or fishermen's group	
	2. Agricultural cooperative	
	3. Trader's association or business group	
	4. Credit or savings association	
	5. Burial/funeral association	
	6. Religious group or organization (church, mosque)	
	7. Political party or group	
	8. Women's associations	
	9. Humanitarian or charitable organization	
	10. Youth/sports group	
	11. Other	
I. 3.	Of all the adults living in this community, how many are currently engaged in the largest of this type of association?	1. None 2. Few 3. Less than half 4. Around half 5. More than half 6. Almost all 7. All SKIP to I.5. SKIP to next association if I.1. == 0
	1. Water/waste or fishermen's group	
	2. Agricultural cooperative	
	3. Trader's association or business group	
	4. Credit or savings association	
	5. Burial/funeral association	
	6. Religious group or organization (church, mosque)	
	7. Political party or group	
	8. Women's associations	
	9. Humanitarian or charitable organization	
	10. Youth/sports group	
	11. Other	
I. 4.	To what extent are members of the largest of this type of	1. Very similar

	association similar of different in terms of wealth/social class?	2. Similar 3. Different 4. Very different SKIP to next association if I.1. == 0
	1. Water/waste or fishermen's group	
	2. Agricultural cooperative	
	3. Trader's association or business group	
	4. Credit or savings association	
	5. Burial/funeral association	
	6. Religious group or organization (church, mosque)	
	7. Political party or group	
	8. Women's associations	
	9. Humanitarian or charitable organization	
	10. Youth/sports group	
	11. Other	
I. 5.	How many international organizations (IOs), NGOs or charitable organizations currently have programs or projects that benefit the members of this community?	(write in number of orgs., zero if none) SKIP to I.8. if ==0
I. 6.	In what year did the first IO, NGO, or charitable organization come in this community?	(write in year)
I. 7.	What are the three main sectors that NGOs work in in this community?	1. Land/ agriculture 2. Employment/ business 3. Water/ sanitation 4. Health care 5. Education 6. Security 7. Reconciliation/ social cohesion 8. Other (specify in I.7.X.x)
	1. First main sector	
	2. Second main sector	
	3. Third main sector	
I. 8.	What type of assistance programs do any households benefit from in this community? (select <u>all that apply</u>)	1. Yes 2. No If ALL No, SKIP to IS.8
	1. Food based in-kind assistance (e.g. beans, oil, etc.)	
	2. Non-food based in-kind assistance (e.g. soap, clothes, etc.)	
	3. Cash-based assistance (e.g. cash for food)	

	4. Supplementary feeding for pregnant women, or children under 2 years of age	
	5. Financial support for business start-up (cash grant/loan)	
	6. Voluntary saving and lending association (VSLA)	
	7. Other (specify in I.8.x.)	
I. 9.	What percentage of households in this community benefit from one or more of these programs?	1. Almost no households 2. Less than half of all households 3. Around half of all households 4. More than half of all households 5. Almost all households 6. All households
	Of all these assistance programs, which are the three most important?	
I. 10.	1. First main assistance program	
	2. Second main assistance program	
	3. Third main assistance program	
I. 11.	To the best of your knowledge, when did these three most important assistance programs become available in your community? Note: should correspond to the previous question (i.e. write in the year of availability for the first main assistance program indicated in last question.	(write in the year)
	1. First main assistance program	
	2. Second main assistance program	
	3. Third main assistance program	
I. 12.	In your opinion, has the impact of these programs been positive or negative for households in this community?	1. Very positive 2. Positive 3. Neutral 4. Negative 5. Very negative
	1. First main assistance program	
	2. Second main assistance program	
	3. Third main assistance program	

SECTION IS: INTERVIEWER SHEET		
IS. 13	End time of the interview	(hh:mm)

END OF INTERVIEW

